



## FOR IMMEDIATE RELEASE

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HEALTHWYSE CLINICAL AND FINANCIAL SOFTWARE IMPLEMENTED BY *DISABILITY SERVICES OF THE SOUTHWEST*  
--*Disability Services of the Southwest* chooses HealthWyse based on its track record of improving patient care--

Wilmington, Mass. (6 August 2009) - HealthWyse, LLC of Wilmington, Mass. and *Disability Services of the Southwest*, of San Antonio, Texas (DSSW) announced today the successful implementation of the HealthWyse integrated clinical and financial software solution. Founded in 1991, Disability Services of the Southwest (DSSW) is one of the largest providers of support services to people with disabilities and the elderly in the State of Texas. DSSW's services include personal attendant services, nursing, and therapies, as well as assistance in home modification, adaptive aids, job coaching and supported employment.

DSSW was looking for a single software program that could handle the complex clinical and financial operations that encompass a traditional Medicare home care operation as well as hourly private duty services and unique Medicaid waiver programs. DSSW discovered that there were very few software programs that could handle both the intermittent and hourly shift work well. During their software due diligence evaluation, DSSW narrowed the software vendors down to HealthWyse and a very large national vendor.

"One of the primary reasons we selected HealthWyse was because of their focus on home health software." According to Lynne Brooks, President and Chief Operating Officer at DSSW, "HealthWyse is not spread out into other areas of health care software such as physician practice management. They devote 100 percent of their time and attention to the many facets of home health."

The HealthWyse team worked with DSSW to configure the software to meet the peculiar needs of the Texas Medicaid waiver programs both on the clinical and financial side. Lynne added, "The reporting capabilities are superior and have allowed us to quickly identify clinical productivity problems and easily monitor on an ongoing basis. We have been able to streamline office operations allowing for growth without additional office staff".

HealthWyse offers the only fully integrated clinical and financial software solution in the market which means there is no duplicate entry of data for clinicians or back office personal. Through the use of the HealthWyse solution DSSW and other clients are able to realize administrative staff reductions, a decrease in overtime costs, and the ability to proactively manage business operations.

"We are thrilled to implement our system at DSSW." stated Mike Kramer, HealthWyse Founder and CEO, "They are one of the premier Home Care Agencies in the state of Texas and have demonstrated strong support of the HealthWyse solution throughout the implementation process."

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### About HealthWyse, LLC

Incepted in 1998, HealthWyse, LLC provides an integrated Clinical and Financial information system to Home Health, Hospice and Private Duty agencies. The HealthWyse solution is delivered through a hosted data center, with end-to-end managed services. In 2004, the HealthWyse solution was selected by Visiting Nurse Associations of America (VNAA) as the preferred Point of Care solution for member agencies, and in 2006 they were awarded the prestigious ComputerWorld

Laureate Award in the category of Mobile Healthcare Solutions. HealthWyse products directly address the everyday challenges faced by home health, hospice and private duty agencies nationwide.

### **About Disability Services of the Southwest (DSSW)**

Founded in 1991, Disability Services of the Southwest (DSSW) is one of the largest providers of support services to people with disabilities and the elderly in the State of Texas. Our services include personal attendant services, nursing and therapies, as well as assistance in home modification, adaptive aids, job coaching and supported employment. DSSW is licensed by the state to provide a wide range of services to persons with disabilities including Community Living Assistance and Support Services (CLASS), Consumer Directed Services (CDS), Deaf-Blind with Multiple Disabilities (DBMD), as well as private pay care for the elderly and people with disabilities.